

**SAHPRA/2023/ WAN & APN/RFB007**

**Questions and Answers**

Questions	Answers
<p>1. Point 3.5 of the tender document, you said you want service provider to provide a dedicated internet breakout connectivity service securely managed through a hosted firewall\application with advanced monitoring, security, traffic filtering and performance-enhancing protocols. But then, in the last sentence, you asked for Each SAHPRA Office to have an independent Internet breakout. Could you please advise if a Local breakout is essential or if we can offer a central breakout?</p> <p>2. On 3.8, what will SAHPRA use those 20 Public addresses for? Are there any public servers facing, and where are they currently sitting?</p>	<p>This section refers to the fact that the internet breakout at each site should be at different locations, downtime on any site should not affect other sites.</p> <p>The IP addresses will be used for public facing servers/services hosted internally in the SAHPRA network.</p>
<p>3. Please clarify page 31 and 32.</p> <p>Question:</p> <p>Do we need to provide all evidence in Category A and B or are those the options?</p>	<p>You submit all evidence that is applicable to your company. For example the company will have CSD and Directors ID. You will submit a valid sworn affidavit/valid BBBEE certificate. You will only submit proof of disability if your company has 51%-100% black people with disabilities.</p>
<p>4. Business Fixed (LTE/4G/5G) Sim Only – how many?</p>	<p>400</p>
<p>5. 20 – 40 mobile sim card with roaming capabilities and only activated based on need – is it 40?</p>	<p>40</p>
<p>6. With regards to providing a fixed mobile data server with an initial 400 sim cards for 36 months, is this referring to routers? –</p>	<p>We referring to Data SIM cards which will be used in mobile devices such as laptops with build-in 3G slots.</p>
<p>7. A fully detailed customer solution diagram depicting how the additional IP addresses will be used in detail.</p>	<p>this IP addresses will be used to host internal websites, voice services, FTP services etc.</p>

8. A motivation for additional IP addresses – business impact, risk etc.	This IP addresses will be used to host internal websites, voice services, FTP services etc.
9. A customer commitment to use 90% of the address allocated space. This can be in the form of an email.	SAHPRA is planning for any need of public IP address requirement within the contract period, not all IP will be required right away, but as the need arise
10. We must also ask the customer if they require the full allocation right way or could be allocated as needed	As Needed
11. We would like to know how many users will be connected in:  1. Cape Town 2. Pretoria 3. Durban  And do they need a firewall?	40 450 10  Traffic from and to the internet should be filtered through hosted firewall within Service Provider network to provide extra layer of security.