SAHPRA Head Office
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COMMUNICATION TO STAKEHOLDERS
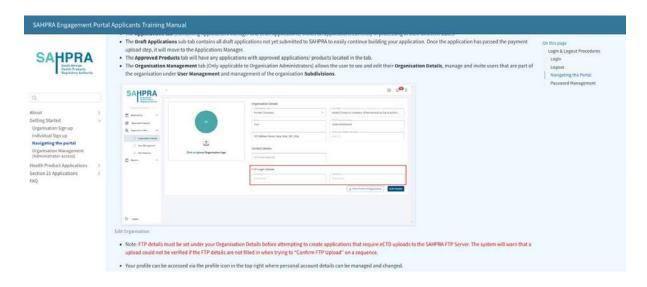
Issue No.: HPA16-2025/26

1 April 2025

SAHPRA Engagement Portal – Launch Update

DOCUMENT HISTORY

First Publication – Version 1	06 November 2024
Version 2	01 April 2025
Version 3	01 April 2025

Applicants are hereby notified that the South African Health Products Regulatory Authority (SAHPRA) Engagement Portal is set to launch at midday on 01 April 2025.

PLEASE NOTE: Administration users to update FTP Login Details as outlined below. This must be completed prior to creating applications that require an eCTD upload to the SAHPRA FTP server.

During this phased implementation, the Automator will operate once per day with validation reports available from 18:00 onwards**. If you do not receive a validation outcome within 48**

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hours of your submission, kindly contact eCTD.validation@sahpra.org.za and cc Pratibha Sobrun, pratibha.sobrun@sahpra.org.za.

For any outstanding missing sequences from the activity of 10 March 2025, the process will resume next week with an updated communication to follow.

Please email Pratibha Sobrun, pratibha.sobrun@sahpra.org.za, if you have any further questions.

Kind regards,

Christelna Reynecke

Chief Operating Officer

SAHPRA

Date: 01 April 2025